

Job Title: Maintenance Attendant

**Division:** Property

**Department:** Maintenance

Responsible To: Maintenance Manager

### **Role Summary**

The Maintenance Attendant is responsible for performing general building and property maintenance. They will maintain HVAC (heating, ventilation, and air conditioning), electrical, plumbing and mechanical systems and equipment. This role is responsible for performing highly diversified duties to install, troubleshoot, repair and maintain facility property and equipment according to safety, predictive and productive maintenance systems and processes.

The Maintenance Attendant is responsible for both a reactive and proactive, multi-skilled maintenance service on all operational equipment and facilities infrastructure.

## Responsibilities

- Perform highly diversified duties to install and maintain Resort facilities and equipment
- Provide emergency/unscheduled repairs of facilities and equipment
- Perform mechanic skills including, but not limited to, mechanical, electrical, pneumatic, hydraulic, troubleshooting and repair of production machines
- Read and interpret equipment manuals and work orders to perform required maintenance and service
- Detect faulty operations, defective material and report those and any unusual situations to proper supervision
- Involved in all aspects of building maintenance requirements for all new construction, renovations or updates to current systems
- Update project information and maintain project files
- Organize drawings and prepare drawing packages to support project activity
- Set priorities for preventative maintenance work orders, maintenance requisitions and scheduled work
- Prepare, paint and decorate interior and exterior surfaces as required
- Perform minor construction work, e.g., dismantling and erecting walls, finish carpentry work, pouring concrete, etc.
- Troubleshoot, repair, install, and maintain various electrical components, appliances and equipment in accordance with pertinent codes, the preventative maintenance program and departmental procedures
- Perform scheduled preventative maintenance checks of all electrical alarms
- Troubleshoot, install, and repair plumbing fixtures, piping, and related equipment
- Perform necessary work to open clogged sewer lines
- Maintain an adequate supply of hot water at the correct temperature



- Perform mechanical and preventative maintenance work on equipment as per preventative maintenance manual, e.g., circulating pumps, air handling systems, and refrigeration etc.
- Diagnose problems, replace or repair parts, test and adjust
- Operates light automotive or power equipment, works with tools, ladders, and maintenance supplies as directed
- Runs errands, picks up and delivers supplies, equipment, and materials as needed
- Reports accidents, vandalism, thefts and unsafe conditions to the Maintenance Manager
- Completes all daily maintenance requests and reports any unfinished work to Maintenance Manager
- Inspects all equipment for proper functioning on a regular basis
- Supports facility maintenance inspection processes and forwards feedback to Maintenance Manager
- Operation of elevated work platforms and forklifts
- Must wear protective safety equipment, including (at a minimum) closed-toed shoes, belted pants, and proper campus identification
- Compliance with all safety regulations of assigned tasks, and ensure a clean and safe working environment with active participation in the health and safety program
- Adhere to all environmental policies and programs as required
- Other duties as assigned

### **Competencies**

- Business acumen and positive mindset
- Communication/logistics management
- Organizational effectiveness
- Results oriented relationship builder
- Independent but collaborative when necessary

# **Characteristics**

- High energy, passionate and resilient
- Game changer/high impact team player/unfazed by change or adversity
- Humble and good sense of humour
- Executive maturity, professionalism and presence
- Smart, courageous, leader

### Requirements

- Any formal maintenance training or trade certification is an asset.
- Knowledge of the materials, equipment, tools, and techniques of the standard building trades
- Knowledge of applicable safety precaution
- Ability to use common hand tools, operate machinery and equipment
- Must be computer literate. Preferred candidate will have previous experience property



maintenance software, Microsoft Word and Excel

- Strong verbal and written communication skills
- Detail-oriented and works with a high degree of accuracy
- Ability to multi-task in a fast-paced environment
- Must be extremely responsible with integrity and ability to maintain confidentiality and discretion

## **Working Conditions**

- Must be able to work flexible hours including evenings, weekends and holidays
- Required to move, lift, carry, pull and place objects weighing up to 50 pounds without assistance
- Stand, sit or walk for an extended period of time or for an entire shift
- Reach overhead and below the knees, including bending, twisting and pulling
- Move over sloping, uneven or slippery surfaces
- May encounter obnoxious smells
- Will encounter hazardous materials, dangerous or toxic substances and chemicals
- May encounter excessive noise from equipment
- Work in indoor and outdoor environments throughout the year
- Work environment is near water

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